

Hardware & Software Purchase Agreement
University of Tennessee Computer Store
865-974-2930 | uccs@tennessee.edu | <http://utbookstore.org>

HARDWARE / SOFTWARE

I am eligible to purchase academic hardware and software. I certify that I am associated with The University of Tennessee or _____ (accredited higher education facility) as a faculty, staff, or degree-seeking student. I understand that this purchase is for my personal use and may not be resold, leased, duplicated, or used in a commercial environment. I further understand that I am limited to only one copy of each title or part number.

APPLE

I am eligible to purchase Apple Computers and software. I certify that I am associated with The University of Tennessee as faculty, staff, or a degree-seeking student. I understand that this purchase is for my own personal use and may not be resold, leased, duplicated, or used in a commercial environment. I further understand that I am limited to one desktop & one notebook per six-month period.

RETURN POLICY

I understand that opened hardware and software cannot be returned. If it is defective, it must be exchanged for the same item **within 5 working days**. Defective hardware and software must be returned in the **Original Box & Packaging. Defective items lacking the original packaging must be exchanged with the manufacturer.** Unopened current product must be returned within 5 working days with receipt. Special orders may be subjected to a restock fee. I am aware of the versions and platforms of the software I am buying and have made my selection carefully, based on the manufacturers' requirements. Please see our web page for more detailed information on our return policy.

Signature: _____

Date: _____

Description of Hardware and Software Purchased:

MAC WIN

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